

	Document#: GPE-POL-003	Rev: 0
Title: Quality Policy		Page: 1 of 1
Approval: SIGNATURE ON FILE		

Grimsby Pipework and Engineering Limited (the 'Organisation') aims to provide defect free goods and services to its customers on time and within budget.

The Organisation operates a Quality Management System working to achieving BS EN ISO 9001: 2015 certification, including aspects specific to the manufacture and installation of pipework and fabricated steelwork.

The management is committed to:

- Develop and improve the Quality Management System
- Continually improve the effectiveness of the Quality Management System
- The enhancement of customer satisfaction

The management has a continuing commitment to:

- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- Communicate throughout the Organisation the importance of meeting customer needs and legal requirements
- Establish the Quality Policy and its objectives
- Ensure that the management review meeting sets and reviews the quality objectives, and reports on the Internal audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
- Ensure the availability of resources

The structure of the Quality Management System is defined in the Quality Manual.

All personnel shall understand the requirements of the Quality Policy and abide with the contents of the Quality Manual.

The Organisation complies with all English and EU legislation and regulations specifically related to its business activities.

The Organisation constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of the Quality Policy and the Management Review minutes are given to all members of staff as a means of communicating the effectiveness of the Quality Management System.

Name: Mr Mike Hemsworth

Position: Managing Director

Signed:



Date: 04/01/2025